

Ticket Seminar Overview

Logging In:

- Open your preferred web browser
- In the search bar, type in am.ticketmaster.com/thunderbolts
- Click the profile picture in the top right corner
- Sign into your Ticketmaster account that is LINKED to your season ticket account

Managing your Tickets:

- Scroll down and click on 'Manage Tickets'
- Scroll through your events and find the correct date to the hockey game
- Click 'Select Event'
- Once you have your tickets, click the arrow
- Your QR code will appear

Adding to your Google or Apple Wallet:

- Once you have the barcode up, press 'Add to Google/Apple Wallet'
- At the bottom right of your screen, press 'Add'

Transferring Tickets:

- When you select your event, click the three (3) dots above 'MORE'
- Select the seats you wish to transfer
- Add in the recipient's information
- Recipient MUST have a Ticketmaster account
- Recipient must accept tickets, or they will NOT be available at the door
- DO NOT WAIT UNTIL THE LAST MINUTE OR TICKETS COULD GET LOST

My Profile:

- Gain access to your invoices or account activity by clicking the profile button in the top right corner

For Android Users Only:

- Go to Settings
- Click on Connections
- Click on NFC and Contactless Payments
- IF YOU DO NOT DO THESE STEPS YOUR TICKETS MAY NOT SCAN. PLEASE MAKE SURE TO CHECK THIS SETTING BEFORE COMING TO THE VENUE

Frequently Asked Questions:

Q: What about the Ford Center WIFI?

A: We are aware of our internet issues and are working on fixing it. However, we advise that you put your tickets in your digital wallet BEFORE stepping on property

Q: Can we screenshot tickets to send our friends?

A: NO. Because of the moving barcode, a screenshot will not work as your ticket. Make sure to transfer your tickets.

Q: Why Digital Tickets?

A: We are following the protocols of Ticketmaster and other venues by beginning the transition to digital tickets.

Q: What if I don't have a smartphone?

A: We do understand that not everyone has the capabilities to do digital tickets. We will work with you to make sure you can access your tickets!